ROLLER Implementation Experience

Fast track your success

Launch ROLLER within 4 weeks

The ROLLER implementation process is designed to be completed within a four-week journey.

Proven Results

Our process has consistently demonstrated high effectiveness, with over 1000 venues successfully launched.

Partnership approach

We will partner with your team and establish mutually agreed timelines and deliverables.

Your success is our priority

Our experienced team of Training & Implementation Managers provide guidance at every stage, ensuring that your goals are met.

Timeline

	WEEK 1	WEEK 2	WEEK 3	WEEK 4	WEEK 5
	Kick-off / discovery	First account & product build review / Final account & product review	Operational training - Point of Sale - Venue Manager - Reporting - Marketing	Launch planning / Launch day check-in	Post launch review

Who's required?

	WEEK 1	WEEK 2	WEEK 3	WEEK 4	WEEK 5
Director	●				
Venue GM / Operations / Implementation Lead	●	●	●	●	●
Finance	●		●		
Front & Back of house leads			●		
Marketing	●		●		
IT	●			●	

Estimated time required

	WEEK 1	WEEK 2	WEEK 3	WEEK 4	WEEK 5
Consultation time with a ROLLER expert **Total:** 6hrs	45mins - 1hr	1.5 - 3hrs	1-2hrs	1-1.5hrs	45mins -1hrs
Tasks for your team to complete **Total:** 14 - 24hrs	2 hrs	5 - 10hrs* *dependant on the scope and complexity of venue offering	3hrs	1-2hr per POS device* *dependant on venue size and hardware change requirements	2hrs

For more details regarding our implementation services, please feel free to contact us by completing the form available at www.roller.software/pro-service-request.